



AUTUMN CARE

COVID-19 UPDATE

We are living in times we won't soon forget. During this time our goal is to continue to provide our residents with the highest service level and keep everyone safe.

The Center for Disease Control and Prevention (CDC) and the Center for Medicare and Medicaid Service (CMS) have updated their guidance recommending further restriction to protect seniors who are at an increased risk of complications resulting from a COVID-19 infection.

In addition to the precautions and measures detailed in our previous e-mail communication, we will now take additional steps to comply with the updated guidance starting immediately:

- > No visitors will be allowed in our communities except for families of person receiving end-of-life care. Alternative methods of keeping in touch are encouraged, such as phone calls, face-time visits and e-mails.
- > Community Dining and Activities will follow the Social Distancing recommendation of no more than 10 persons. Meal services will be staggered and anyone wishing to have meals delivered to their apartment will be accommodated at no extra charge.
- > Tele-medicine is now available through Medicare and Medicaid and we will incorporate this new tool in our patient care delivery protocol.

Link to this guidance are available on-line:

CMS Guidance: <https://www.cms.gov>

CDC Guidance: <https://cdc.gov>

We appreciate your understanding during this unprecedented time and will keep you updated as we receive new guidance.